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PPG MEETING

Wednesday 10th April 2019

Present: CB, AH, BT, SA, RF (Patients), Natasha Khatoon (Reception Team Leader)

Minutes of the last meeting

Approved by PPG members

International GP Recruitment Programme

The practice will be taking part in the International GP Recruitment Programme. The NHS in England is recruiting at least 2000 qualified overseas doctors into GP practices by 2020. Some practices continue to face recruitment issues and newly qualified GPs are often working temporarily at a practice (known as a locum) rather than joining as a permanent GP. Some older GPs are also leaving the profession early. This is leaving a gap between the number of GPs that practices want, and the numbers they are successfully recruiting and retaining. There will be principles of recruitment that GPs will have to meet when being considered for recruitment.

Royal College of General Practitioner - Research and Surveillance Centre

The practice is participating in a national surveillance programme, this programme is co-ordinated by the Royal College of General Practitioners Research and Surveillance Centre - Thornbury Medical Practice is one of over 400 practices in England contributing pseudonymised data for national research and surveillance. Providing anonymising data does not affect any patients, their care or privacy. Patient information leaflet given to all PPG members.

Twitter

The practice has created a Twitter account - Thornbury Medical centre can be followed @ThornburyMedCtr

The practice also has a Facebook account which is being updated regularly of upcoming events and other useful information. Our page can be view by searching Thornbury MC or alternatively www.facebook.com/mc.thornbury.92

PPG Survey

CB has kindly put together a PPG survey. This will be distributed by Health Champions and PPG members during walk-in clinics. A copy of the survey was handed out so that views and opinions could be shared across the table. All PPG members were happy with the questions on the survey. These will be handed out during the next few walk-in clinics.

Care Navigation

All PPG members are aware of care navigation. NK explained how care navigation benefits patients and helps them to access the most appropriate services for their care. All receptionists have had care navigation training to become Care Navigators. The practice is actively promoting and using Care Navigation. PPG members asked if patients are happy with the advice when they are being signposted to alternate services, in response to this NK feels many patients are accepting signposting offered by staff however this is patient choice and not triage.

Patient Network Meeting

Details of patient network meeting given to PPG members. Focus this month is Cancer Screening. There will be a repeat meeting at Scorex house on 11th April 2019 6pm-8pm. Patient network meetings are an opportunity for patients and professionals to discuss and share information to improve health care services.

Walk-in clinic

There will be a range of services attending the practice during upcoming walk-in clinics - this will help to educate patients about services available within the community that can be accessed. All PPG members are welcome to attend the following walk-in clinics and speak to these services.

Wed 10 th April 2019	1. Carers Resource 2. Diabetes Prevention Programme (Hale)
Wed 24 th April 2019	Breast Screening
Wed 8 th May 2019	Step 2 Young People Health Project
Wed 22 nd May 2019	Hypertension support (Hale)
Wed 5th June 2019	No Walk-In Clinic
Wed 19 th June 2019	Hale - Community Connectors Social Prescribing

Health Champions update

The Gardening project is currently on hold, AH is awaiting feedback from the landlord regarding the raised beds. He has two fruit trees that he wishes to plant in the garden. The funding has been received. AH will get in touch with the landlord for further update.

Any other business

- Annual Summer Self-Care Event - Thurs 18th July 2019 ***Changed to Wednesday 17th July 2019***

Initially the event was arranged for Thursday 18th July 2019 but this has been changed to **Wednesday 17th July 2019 between 10am-1pm**. The practice will be inviting a range of services to attend and there will be activities for kids also face painting and mehndi. We will be contacting businesses for donation of food that will be sold on the day. There will also be an auction - items for the auction will be kindly donated by local businesses. All money raised on the day will go to another charity but this has not yet been decided. CB suggested Marie Curie Hospice as they are doing a tremendous job - NK will put this suggestion forward to the team. Practice Health Champions are welcome to set up their own stall again. There will be TV/ Radio coverage and Telegraph and Argus will also be present to cover the event.

- Pharmacy stock problems

Many pharmacies have been experiencing problems getting hold of certain medication recently. The pharmacy may not be able to get hold of all or some of patient's medicines, if this is the case patients should be given a choice of taking their prescription to another pharmacy as different pharmacies use different suppliers and they may be able to get hold of the drug elsewhere. Medicines factsheet given to all PPG members.

- Epilepsy - online self-care course

Epilepsy Action is offering their online self-management/ self-care course free to any adult with epilepsy in the Bradford District area. A summary document about the course was given to all PPG Members so that awareness can be raised to patients who may benefit from this tool. This is also being promoted in the practice.

Next PPG Meeting: Wednesday 10th July 2019 at 1.30pm